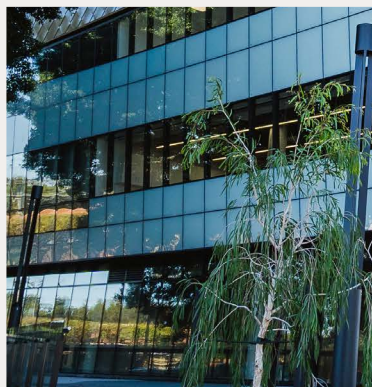
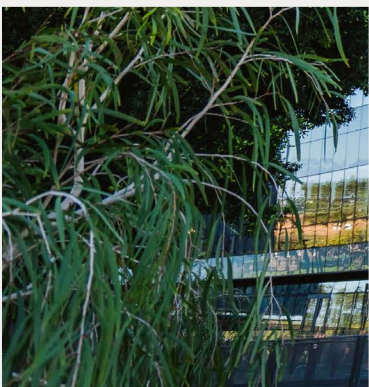
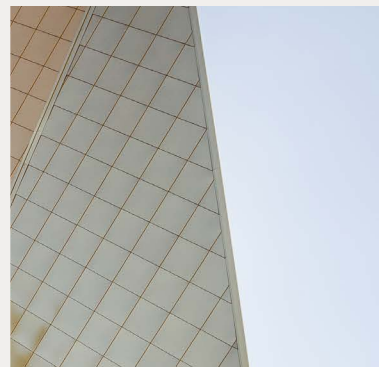
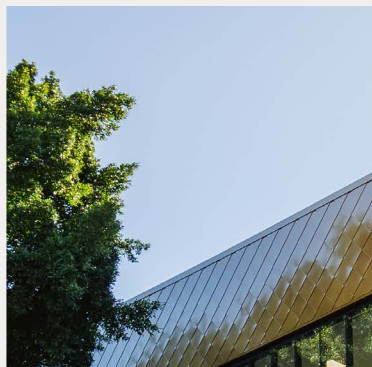
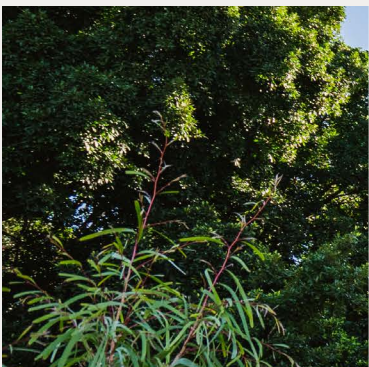


# 2023 - 2024 Annual Report





**Centre for Accessibility Australia respectfully acknowledges the Traditional Owners of Country across Australia and pay our respects to Elders past, present and emerging.**

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# Chairperson's Report

Once again it is my privilege to present the Chairperson's Report for 2023/24.

In November 2023, we hosted the Australian Access Awards which continues to grow and reflect the extensive engagement this agency has across our government, corporate, NFPs and education providers. The Australian Access Awards recognises organisations and individuals that demonstrate extraordinary commitment in delivering exceptional outcomes for Australians living with disability. This year, we celebrated with record numbers of nominations as well as the winners reflecting every segment of the Australian community.

Pleasingly, we have grown the Helpdesk role with Centre for Accessibility Australia (CFA Australia) with more information online to support our direct ability to alleviate hardships caused by digital access issues. This is a critical role and is a key objective in supporting better access for people living with disability.

We continue to achieve great outcomes with the Department of Communities Advocacy Grant which is in its second year.

The team has been active all across Western Australia (WA) delivering workshops in regional WA as well as free audits to NFPs and primary and secondary schools. This grant has provided many opportunities and the reach of our efforts has been extensive and very well received.

Systemic advocacy is a core platform for CFA Australia with direct contributions to global accessibility policy development and implementation through our W3C work and direct involvement in the ISO Plain Language standard. Nationally, CFA Australia has been advocating in calling for a digital access update to the Disability Discrimination Act 1992 which was flagged in the Disability Royal Commission recommendations.

CFA Australia continues to develop and provide excellent career opportunities for talented people with a lived experience of disability. This year this applies to over 75% of our employees. We have set the benchmark for others to follow.

The Board continues to support the great work of CFA Australia. This year has seen a steady focus of clarifying our strategic direction, improving our governance processes and better understanding and managing risk in a complex funding and operational environment.

CFA Australia has had a remarkable year full of significant success and it continues to grow and develop. I am grateful to CEO Dr. Scott Hollier and his team who have successfully achieved and expanded the objectives of the agency.

The Board works tirelessly and with passion to support CFA Australia and I am indebted to each member for their unwavering commitment to continue to make a positive difference in the lives of people who benefit from the activities of this extraordinary agency.

**Marina Re**  
**Chairperson**





AUSTRALIAN  
ACCESS AWARDS  
2023

#AccessAwards

# Message from our CEO

For people with disability, their families and carers, the 2023-2024 financial year has been a challenging time for many. With the findings of the Disability Royal Commission and changes to the NDIS, combined with a cost-of-living crisis, feedback we have received is that the challenges for many have been even further compounded when digital access issues have prevented independent access to critical online services.

However, amongst the challenges being faced, it is a privilege for our organisation to be there at the forefront and address issues of undue hardship by providing practical solutions to the digital access challenge. This has included a significant expansion of our online Helpdesk. Through this we continue to directly support people with disability, their families and carers in being able to set up computing and mobile devices through our hands-on practical guides on our website. This includes the free e-mail, phone and social media support along with the hard work of our highly skilled staff, of which three-quarters have lived experience of disability.

We are also excited to have received a donation to further expand the helpdesk next financial year by providing much

needed computing hardware directly to people with disability in need. While direct support is critical to our mission, digital access independence is only possible if content is created with accessibility in mind. In 2023, our advocacy work has led to a highly successful third Australian Access Awards where we were delighted to recognise organisations and individuals in their ability to create accessible websites and apps. Given the challenges being faced by people with disability we were initially concerned that this was not the right time for a celebration. However, the general community insisted that independent recognition of digital access always needs acknowledgement and celebration of successes. As such we have received great feedback that organisations across Australia continue to follow the

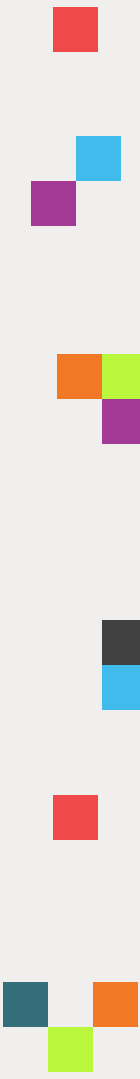


lead of best practice highlighted by the Awards event.

Additionally, it has been great to continue our journey with the Systemic Advocacy project supported by the Department of Communities WA. This has led to the delivery of digital access workshops and the provision of free audits for not-for-profit organisations and schools. Furthermore, we've continued promoting digital access through the creation of several digital access educational videos, which showcase our commitment to having all professional videos feature captioning and Auslan sign language.

With a strong financial position and vital strategic guidance from the Board, along with our dedicated staff, this financial year provides important insights as to why Centre for Accessibility Australia is well placed to support the needs of today. Building on this momentum, we're grateful for our loyal supporters who enable us to continue meeting the needs of people with disability, their families, and carers for years to come. It is a privilege to lead the operational side of the organisation.

**Dr. Scott Hollier**  
CEO of Centre for Accessibility Australia



# 1

ABOUT  
ACCESSIBILITY



# What is digital accessibility?

In today's digital age, access to technology is no longer a luxury, but a necessity. For people with disability, digital access is crucial for independence, social inclusion, and equal opportunities. However, many barriers remain, excluding millions from the benefits of technology.



**“Accessibility is a human right.”**

**Dr. Scott Hollier**  
CEO of Centre for Accessibility Australia

Digital accessibility refers to the design of digital spaces to ensure navigation by people with disability. This includes websites, applications, and online platforms that are compatible with assistive technologies such as screen readers, keyboard-only navigation, and closed captions.

Imagine relying on assistive technologies to use the internet, only to encounter inaccessible websites and applications.

Simple tasks like online shopping, banking, and checking utility bills become daunting challenges. For instance, online forms require correctly tagged fields for screen readers to function properly, while buttons need clear text for users to understand their purpose.

By breaking down digital barriers, we ensure equal access to information and services, unlocking unrestricted opportunities for social interaction, education, and employment.

Digital Accessibility is Built on Two Foundations:

1

**Assistive Technology:  
Unlocking Equal Access**

Assistive Technology (AT) tools, such as software or hardware, provide vital support for people with disability to access digital content on their device of choice.

**Inclusive Digital Design:  
Building a Barrier-Free  
Digital Landscape**

Digital content must be created with inclusivity in mind, ensuring compatibility with AT and catering to diverse user needs. This includes designing digital materials that are accessible for all.

2

## Digital Accessibility as a Human Right

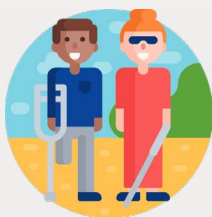
Accessibility is a fundamental human right, essential for equal participation in today's digital society.

Inaccessible digital environments can lead to social isolation, exclusion, and marginalisation. By prioritising digital accessibility, we can build a more inclusive, equitable, and just society, where everyone can thrive and reach their full potential.



### Prevalence of Disability

In Australia, 1 in 5 people (18.3%) live with a disability. This represents a significant portion of the population, highlighting the importance of inclusivity and accessibility in all aspects of life.



### Types of Disability

The most common types of disability in Australia are physical disability (44.6%), followed by intellectual disability (10.4%), mental health (9.1%), and sensory disability (7.4%). Other disabilities account for 28.5% of the total.

# What experts have to say



## Vithya Vijayakumare

**Videographer, Photographer, Sound Designer, VisAbility Accessibility Advocate of the Year, Australian Access Awards 2023**

*Digital accessibility not only improves user experience and ensures legal compliance but also broadens the audience reach, enhances SEO, and underscores a commitment to corporate social responsibility. Prioritising accessibility strengthens brand reputation and fosters customer loyalty.*



## Dr. Liddy Neville

**Adj Assoc Prof at La Trobe University Accessibility Specialist of the year, Australian Access Awards, 2023**

*The last couple of years have given me faith that we will eventually manage to get the technology to deliver! What do I mean? - to render resources accessible to the individual, whatever others want. I see AI as helping define what works for individuals, helping servers deliver resources in that form, either 'naturally' or adapted, and to allow everyone access to the wonderful aspects of the information commons inclusively.*

# 2

ABOUT CFA  
AUSTRALIA



# What is CFA Australia?

## Who We Are

Centre for Accessibility Australia (CFA Australia) is a disability-led, award-winning, not-for-profit organisation established in 2018.

Led by CEO Dr. Scott Hollier, who is legally blind, our team is passionate about bridging the accessibility divide.

The majority of our team members have a disability or are neurodiverse, ensuring that our organisation is truly representative of the community we serve and that our work is informed by lived experience and expertise.

## Mission

To empower the accessibility movement by advocating the implementation of universal equal access.

## Vision

An inclusive world without accessibility barriers to content or spaces.



## Promoting Digital Inclusion

At CFA Australia, we believe that equal access to technology is a fundamental right. We envision a world where everyone can fully participate in the digital landscape. Our mission is to bridge the digital divide and promote inclusive practices.

To achieve this vision, we focus on seven key objectives:

### Objective 1: Empowering Accessibility

At CFA Australia, we believe everyone deserves equal opportunities through technology. Our free tools and resources help people with disability harness mainstream products' built-in assistive features, bridging the digital divide.

Ensuring equal access to digital information is vital for people with disability to fully participate in society, exercise their rights, and access essential services, education, and employment opportunities.

### Objective 2: Enhancing Audio Description and Captioning

We provide vital information resources on audio description and captioning, empowering individuals who are blind or with low vision, or who are deaf or hard of hearing, to fully engage with media and entertainment.

One in six Australians experience hearing loss,<sup>1</sup> making audio description and captioning crucial for equal access to culture and education. Inclusive media fosters social participation and cognitive growth.

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<sup>1</sup> [Digital Inclusion Index \(2024\) Case Study: The Deaf and Hard of Hearing Community.](#)

### **Objective 3: Expert Assistive Technology Support**

Our Assistive Technology Helpdesk delivers personalised guidance, ensuring people with disability find and effectively use devices tailored to their needs.

Specialist support boosts digital confidence, fostering independence and effective technology use, leading to better education, employment, and daily life outcomes.

### **Objective 4: Training for Digital Empowerment**

Through comprehensive training programs, we equip people with disability to unlock the potential of assistive technologies.

Comprehensive training in assistive technologies enables people with disability to fully participate in the digital landscape.

### **Objective 5: Advocating for Inclusive Practices**

CFA Australia advocates for digital and physical accessibility, educating organisations and individuals on inclusive processes and practices.

Accessibility advocacy fuels systemic change, shaping policy reforms and inclusive infrastructure.

### **Objective 6: Research and Innovation**

We investigate emerging accessibility challenges, developing solutions and influencing policy reforms.

Ensuring equal access to emerging technologies requires proactive solutions, research, and policy reforms to bridge existing accessibility gaps and foster inclusive social progress.

### **Objective 7: Representation and Governance**

Our commitment to representation ensures people with disability are integral to our decision-making processes.

Diverse perspectives from people with disability drive better governance, leadership, and community outcomes.

## What We Do

### Advocacy (Objective 5)

We champion digital accessibility through policy, research, and community engagement.

### Research (Objectives 1, 2, 5, 6, 7)

We conduct studies and publish insights to inform accessibility best practices.

### Helpdesk (Objectives 1, 2, 3)

Providing expert guidance and resources to individuals and organizations seeking to improve digital accessibility, offering personalized support to address unique challenges and concerns.

### Australian Access Awards (Objective 5)

We proudly present these prestigious awards to recognize and celebrate outstanding achievements in digital accessibility, promoting excellence and innovation in the field.

### Training Services (Objectives 2, 4)

We provide education and training to organisations and individuals.

### Auditing Services (Objective 5)

We assess digital products for accessibility and provide recommendations.



## Workshops We Offer

**1**

### Web and App Accessibility: Essentials and Quick Wins

- This half-day workshop provides a basic overview of accessibility concepts and their application to different organisational roles. It covers essential accessibility knowledge and quick wins for improvement.

**2**

### Escaping the Accessibility Island

- This one-day workshop helps staff understand how people with disability engage with content, including hands-on experience using assistive devices. It covers WCAG 2.2 accessibility standards and practical guidance.

**3**

### Document Accessibility Essentials

- This half-day workshop focuses on creating accessible documents using Microsoft Office/365 Suite, specifically Word and PowerPoint. It includes hands-on document remediation training.

**4**

### Document Accessibility Cross-Platform

- This full-day workshop covers accessibility features in Microsoft Office/365 Suite, Adobe Acrobat, and InDesign. It provides practical guidance on making content accessible across platforms.

**5**

### Digital Accessibility: From Audit to Implementation

- This one and a half day workshop for ICT professionals covers how people with disability use websites and apps, WCAG 2.2 standards, auditing tools, and implementation guidance. It helps maximize time spent on accessibility requirements.

**6**

### Plain and Easy English Language

- This half-day workshop explains the difference between Plain and Easy English language usage, supporting inclusive writing for all audiences. It covers WCAG 2.2 guidelines and the Plain Language ISO 24495-1 standard.

**7**

**Accessibility in Hybrid Content Delivery**

- This half-day workshop equips organizations to deliver accessible content in face-to-face, hybrid, and online settings. It covers accessible meeting platforms and web interfaces.

**8**

**Digital Access Management Overview**

- This half-day workshop helps managers and decision-makers kickstart accessibility implementation in their organization. It provides guidance on digital access management.

**9**

**E-learning Accessibility**

- This one-day workshop focuses on accessibility features within Learning Management System (LMS) platforms for the education sector. It covers how users with disabilities engage with LMS content.

**10**

**Disability Support**

- This full-day workshop helps organizations cater to the digital access needs of people with disability. It covers assistive technology, policy requirements, and effective communication strategies.

**11**

**NDIS Provider Essentials**

- This half-day workshop helps NDIS providers comply with policies and support the needs of people with disability. It covers digital access, accessible service agreements, and effective communication strategies.

**12**

**Accessible Worship**

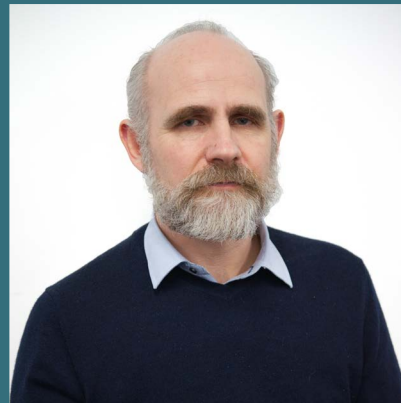
- This half-day workshop addresses accessibility issues in religious organisations, focusing on making content accessible for congregations.

**13**

**Motivational Speaking**

- Dr. Scott Hollier delivers motivational talks on digital accessibility topics, inspiring a more inclusive world. Popular topics include “Digital Access: Where We’ve Been and Where We’re Going”.

# CFA Australia Staff Members



# Our Team

The Board at CFA Australia is comprised of a passionate and experienced team of staff and volunteers, who collectively bring a wealth of knowledge and expertise in digital accessibility and disability services, driving our mission forward.

## Board Members

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Marina Re (Chair)  
Dawn McAleenan (Deputy Chair)  
Stanley Lai (Treasurer)  
Dr. Michelle Bunn (Secretary)  
Scott La Vertu  
Yuemei Lim  
Stewart Luxton  
Jackie Weinman

## CFA Australia Team

---

Aarthi Gurunathan  
Christopher Edwards  
Laetitia Thompson  
Bryan Benjamin  
Nicholas Kapirnas  
Colleen Hunter  
Yen Ngoc Nguyen  
Kieran Hayward  
Jenny Carvalho  
Chris Pryor  
Julia Wheeler

## CFA Australia Founding Partners

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Dr. Scott Hollier (Chief Executive Officer)

**“Accessibility isn’t just about compliance. For myself being legally blind, accessibility is the difference between independently achieving my goals or struggling and relying heavily on others.”**

Dr. Scott Hollier, CEO of CFA Australia



# CFA Australia: Ever Evolving

Over the past year, our team at CFA Australia has grown and evolved, driven by our commitment to recognising and utilising our team members' skills and strengths.

We have increased our staff numbers and expanded our skillset, with many team members taking on new roles that showcase their talents.

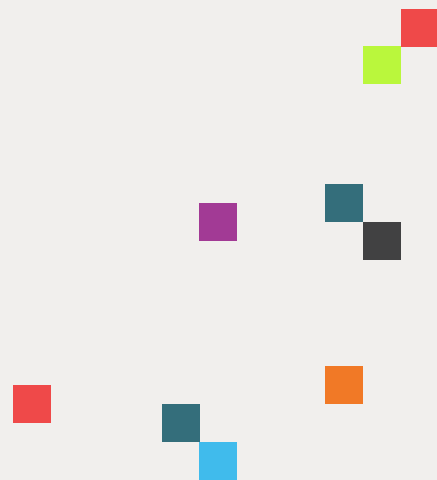
For example, Bryan Benjamin has moved from Junior Digital Accessibility Analyst to Business Development and Grants Coordinator, while Yen Nguyen has transitioned from designer to Events and Marketing Coordinator.

Nicholas Kapirnas has become our Senior Digital Media Coordinator, utilising his expertise in photography and filmmaking. Christopher Edwards has also moved from his role as an auditor to Technical Lead.

We have also welcomed new team members, including Jenny Carvalho, our Training Officer, and Chris Pryor, our Operations Manager.

As a disability-led organisation, we are proud to be driven by the perspectives and expertise of people with disability. Our team is led by individuals who have lived experience of disability, and we prioritise their voices and experiences in our work.

This approach allows us to create more effective and inclusive solutions, driving positive change in the lives of people with disability.





# Australian Access Awards 2023

The Australian Access Awards, hosted by CFA Australia, recognise and celebrate outstanding contributions to digital accessibility in Australia.

The awards program, held every two years, acknowledges organisations and individuals demonstrating exceptional commitment to delivering accessible outcomes for Australians living with disability.



## Event Highlights

The Australian Access Awards, hosted by CFA Australia, recognise and celebrate outstanding contributions to digital accessibility in Australia. The awards program, held every two years, acknowledges organisations and individuals demonstrating exceptional commitment to delivering accessible outcomes for Australians living with disability.

### Award Winners

The following organisations and individuals were recognized for their exceptional contributions:

- **Not-for-profit/community website of the year:** Deafblind Information Australia
- **Not-for-profit/community app of the year:** NaturePlay WA (Talk N Walk App)
- **Government website of the year:** City of Cockburn
- **Government app of the year:** Services Australia (myGov App)
- **Educational website of the year:** One Classroom – School of Special Educational Needs: Disability
- **Educational app of the year:** Moodle (Moodle LMS app)
- **Corporate website of the year (commercial):** Telstra Corporation
- **Corporate app of the year (commercial):** Bendigo Bank
- **Initiative of the Year:** SAGE automation – See Me
- **Hall of Fame:** Vithya Vijayakumare and Dr. Liddy Nevile
- **Accessibility Advocate of the year:** Vithya Vijayakumare
- **Accessibility Specialist of the year:** Dr. Liddy Nevile
- **App of the Year:** Bendigo Bank
- **Website of the Year:** Deafblind Information Australia and City of Cockburn (tie)

## Acknowledgements

The success of the **Australian Access Awards 2023** would not have been possible without the generous support of our **Silver Sponsors**:

- The Bray Family Fund through Fremantle Foundation
- AbleDocs
- Department of Premier and Cabinet Office of Digital Government
- Coles

We also extend our gratitude to our **Community Sponsors**:

- OZeWAI
- VisAbility
- ATSA

CFA Australia gives thanks to our panel of judges. Also to **DADAA** and **Media on Mars** for their contributions.

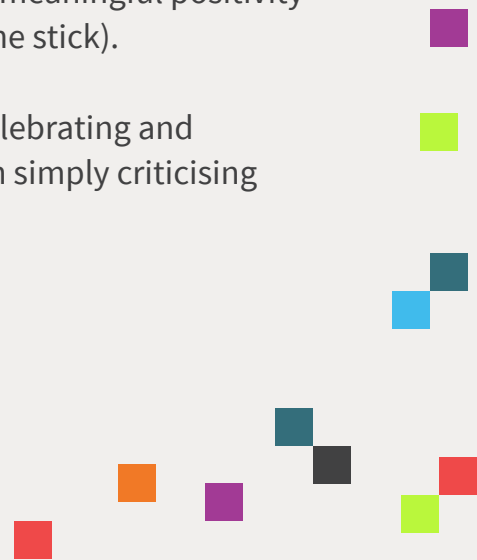




## The Golden Carrot

The trophy presented to the winners of the Australian Access Awards is a thoughtfully designed golden cube etched with a carrot, featuring Braille text. This unique symbol holds significant meaning, as the carrot represents the core values of CFA Australia and the Australian Access Awards. The trophy is a nod to the ancient “carrot and stick” proverb, which suggests that society responds more positively to meaningful positivity and incentives (the carrot) rather than punishment or coercion (the stick).

This philosophy is at the heart of the Australian Access Awards, celebrating and encouraging excellence in accessibility and inclusivity, rather than simply criticising non-compliance.



## 2023 Hall of Fame Winners

**The Access Awards 2023** has recognised two outstanding individuals for their remarkable contributions to digital accessibility. Due to the exceptionally high caliber of this year's nominees, the Judging Panel has inducted two winners into the Hall of Fame: **Vithya Vijayakumare** as **Accessibility Advocate of the Year** and **Dr. Liddy Nevile** as **Accessibility Specialist of the Year**.



**Vithya Vijayakumare's** tireless efforts have made her a driving force in promoting digital accessibility worldwide. As a driving force behind the Perth Web Accessibility Camp for nine years, she has organised international speakers to showcase the latest advancements in the field. Her dedication extends beyond borders, empowering organisations and creating greater awareness through accessible content workshops. Vithya's commitment to inclusivity has earned her a well-deserved place in the Hall of Fame.



**Dr. Liddy Nevile** is a true pioneer in the digital accessibility movement. Credited as the founder of the movement in Australia, Liddy's decades-long stewardship of Ozewai has brought together countless individuals, fostering a community committed to accessibility. Her contributions to international standards, including DC and ISO standards for metadata and accessibility, have been instrumental in shaping the industry. Her legacy of collaboration and inclusivity makes her a worthy inductee into the Hall of Fame.

Vithya Vijayakumare and Dr. Liddy Nevile join the Access Awards Hall of Fame as the 2023 inductees.

Previous Hall of Fame inductees are:

- 2021 – Jane McInnes
- 2019 - Gian Wild

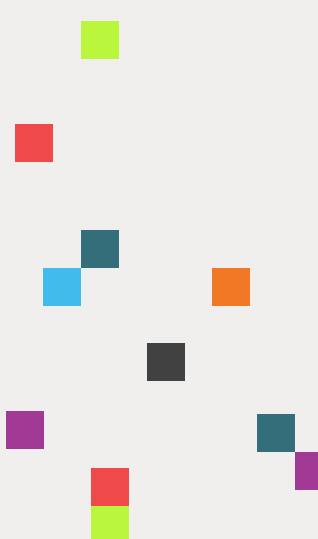
Nominations for the **2025 Australian Access Awards** will open on **Global Accessibility Awareness Day, May 15**.

## Judging Panel

Our esteemed panel of judges for the Australian Access Awards 2023 comprised Amanda Mace, Charissa Ramirez, Rosemary Spark, Wayne Hawkins, Vithya Vijayakumare, Joe-Anne Kek-Pamenter, Jane McInnes, Matthew Putland, and Claudia De Los Rios, who brought their diverse expertise and experience in digital accessibility to evaluate and recognize outstanding contributions in the field.

## Thanks

We look forward to continuing to recognise and celebrate outstanding achievements in digital accessibility in the years to come.







3

FRIENDS OF  
CFA AUSTRALIA

# Membership

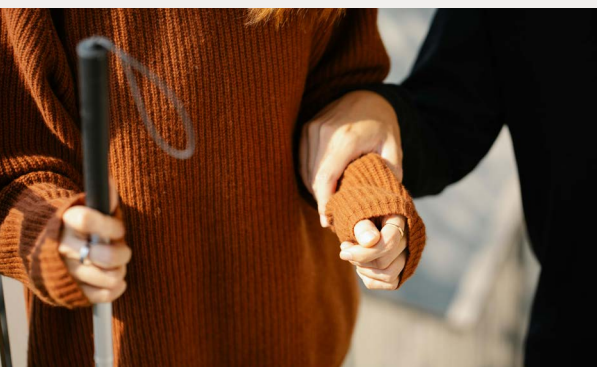
Join the movement towards a more inclusive digital world with CFA Australia! Despite progress, digital barriers still hinder people with disability.

Our Friends of CFA Australia program allows individuals and companies to support accessibility initiatives while enjoying benefits like discounted audits, training, and consultancy services.

Your contribution empowers our free Helpdesk and brings us closer to a digitally inclusive world.

Visit our membership page to learn more and join us in promoting digital inclusion for all.

As a member, you'll not only support employment opportunities for people with disabilities and drive long-term change, but also receive exclusive perks!



## Membership Benefits

- One free half-day online or face-to-face CFA Australia Training session
- Discounts on subsequent training sessions
- Unlimited email support from Helpdesk
- Two hours free phone support which can be used in 15-minute Increments (more support can be provided at an additional cost)
- 20% discount on events
- 10% discount on speaking engagements
- Friends of CFA Australia Badge for display on your business profiles / websites
- Exclusive invitation to our State of Accessibility Digital Address (twice a year)
- Subscription to the CFA Australia Bimonthly newsletter
- Annual accessibility review (free for business members)

For more information about our membership packages:

**Visit our website**  
**[accessibility.org.au/membership](https://accessibility.org.au/membership)**

**Contact us**  
**[admin@accessibility.org.au](mailto:admin@accessibility.org.au)**

Get social with CFA Australia!

Another way you could be a part of the social movement that is digital inclusivity is by joining the conversation on digital accessibility on CFA Australia's socials!



## Helpdesk

At CFA Australia, we're dedicated to supporting individuals with disability and organisations on their path to digital accessibility. Our Helpdesk service, led by a team of experts with disability, offers personalised guidance and assistance.

Our free Helpdesk is designed to support people with disability, their families, and carers with:

- Enabling accessibility features on devices
- Navigating everyday online services
- Finding alternative accessible websites and apps

In addition to direct support, we provide access to a wealth of tutorials and online resources to enhance knowledge and independence. Thanks to the contributions of student interns from Curtin University, who played a key role in creating detailed accessibility instructions for Amazon Fire TV and Apple TV, making it easier for you to access your favourite streaming services.

Our Helpdesk embodies our commitment to equal access for all. We believe everyone deserves to harness the potential of technology and the internet with confidence. Let us help you navigate the digital world with ease.

# Helpdesk Activity Report

With 34 inquiries, our Help Desk momentum continues to grow, reinforcing the importance of our work in promoting accessibility and inclusive practices.

Assistive technology requests accounted for 32% of inquiries (11 cases), focusing on devices and tools for individuals with disability.

Digital accessibility concerns comprised 24% (8 cases), including website contrast, audio description, and video policy.

Advocacy requests made up 21% (7 cases), addressing issues with energy companies, telcos, airlines, online newspapers, and Apple iTunes.

Physical accessibility inquiries represented 9% (3 cases), covering physical assessments, wheelchair ramps, and theatre performances.

The remaining 15% (5 cases) consisted of general inquiries, such as scam assistance and virtual reality simulations.

These statistics highlights the diversity of accessibility challenges and the importance of our Help Desk services as we continue to grow.



# 4

CASE STUDY

## CASE STUDY

# ACCAN Partnership

At CFA Australia, we are proud to collaborate with the Australian Communications Consumer Action Network (ACCAN) on the “Cancellations for All Report”.



Celebrating an inclusive world

Centre for Accessibility Australia

## CANCELLATIONS FOR ALL

Final Report  
April 2024

Addressing key accessibility issues faced by consumers when cancelling prepaid mobile services on telecommunications carrier applications and websites

This comprehensive guide helps consumers with disability compare Australian mobile phone providers based on their accessible support and cancellation services. We share ACCAN’s commitment to promoting digital accessibility and ensuring equal access to telecommunications services.

This report enables consumers with disability to review companies offering SIM mobile plans in Australia, helping them easily identify those with accessible support and cancellation services.

The report can be found on our website.



## CASE STUDY

## Department of Communities WA's Initiative for Digital Accessibility

We are delighted to partner with the Department of Communities WA on a new educational video series, funded by a systemic advocacy grant.

The series, launched to coincide with Global Accessibility Awareness Day (GAAD) 2024, explores the importance of accessible digital experiences. We appreciate the Department's dedication to promoting digital inclusion and are proud to work together towards a more inclusive and accessible digital environment. The series includes two videos: "What is Digital Accessibility?" and "Why Digital Access is Access for Us All."

These videos provide critical insights into the importance of accessible digital experiences, catering to both individuals navigating digital spaces and business owners looking to make their platforms more inclusive.

As a disability-led not-for-profit organisation, this funding serves as a crucial means for lasting support and advocating for people with disability, furthering the goal of making digital content accessible to all.

The Centre for Accessibility Australia extends its heartfelt thanks to the Sisters of Charity Foundation for their invaluable support.



## CASE STUDY

# Inclusion Matters! Workshop Series Recap

The “Inclusion Matters! Digital Accessibility in the Workplace” workshops, sponsored by the Departments of Community WA, are a series of free events held in various locations across regional Western Australia, including the Belmont Hub, Broome, York, and others.

Additional workshops are planned for Geraldton, Esperance, Kalgoorlie, and Busselton.

These workshops aim to equip participants with the knowledge and tools to create inclusive digital experiences. The sessions covered:

- Practical accessibility techniques
- Understanding of Web Content Accessibility Guidelines (WCAG) standards
- Legal compliance and obligations
- Plain language guidance
- Hands-on document remediation sessions using Microsoft 365/Office
- Insight into the future of accessibility with the emergence of AI

Secondly, to ensure that appropriate benchmarks on the state of accessibility services in WA are acknowledged before the project goes into full flow, CFA Australia has organised for pre- and post-audit surveys for NFP organisations to measure their improvements in digital access knowledge as part of our ‘Engage, Survey, Report’ objective.

Thirdly, CFA Australia will be conducting ‘Discovery Workshops’, both in-person and online, to address the integration of digital access into work processes and practical digital access techniques.

The workshops are designed to help participants understand how to make digital content more accessible and engaging for everyone.

In Mandurah, separate workshops are also held, sponsored by the City of Mandurah.

## 12 Western Australian Schools Take the First Step Towards Digital Inclusion

CFA Australia is leading the Digital Access WA Project, an initiative aimed at improving digital accessibility in Western Australian schools. Twelve schools have already expressed interest in participating in the project, which offers free accessibility audits to help schools make their websites and online resources more inclusive for students with disability.

The project's goal is to ensure that all students have equal access to online resources.

By partnering with CFA Australia, these schools are taking a crucial step towards creating a more inclusive and equitable digital environment.





## CFA Australia Partners with University of the Sunshine Coast for Free Online Course on Digital Accessibility

CFA Australia and the University of the Sunshine Coast have partnered to offer a free online course on digital accessibility, which launched on June 4th. Supported by the Department of Communities WA, this comprehensive course provides a thorough introduction to inclusive digital design, covering key topics such as:

- Legislative requirements
- Accessible document creation
- And more

By taking this course, participants will gain a deeper understanding of the importance of digital accessibility and how to implement inclusive design principles in their own work.

We're eager to see the positive impact this will have on creating a more accessible digital landscape.



## Boosting Digital Accessibility in the Not-for-Profit Sector

We are proud to announce that our organisation has secured a systemic grant from the Department of Communities WA to audit not-for-profit websites for digital accessibility.

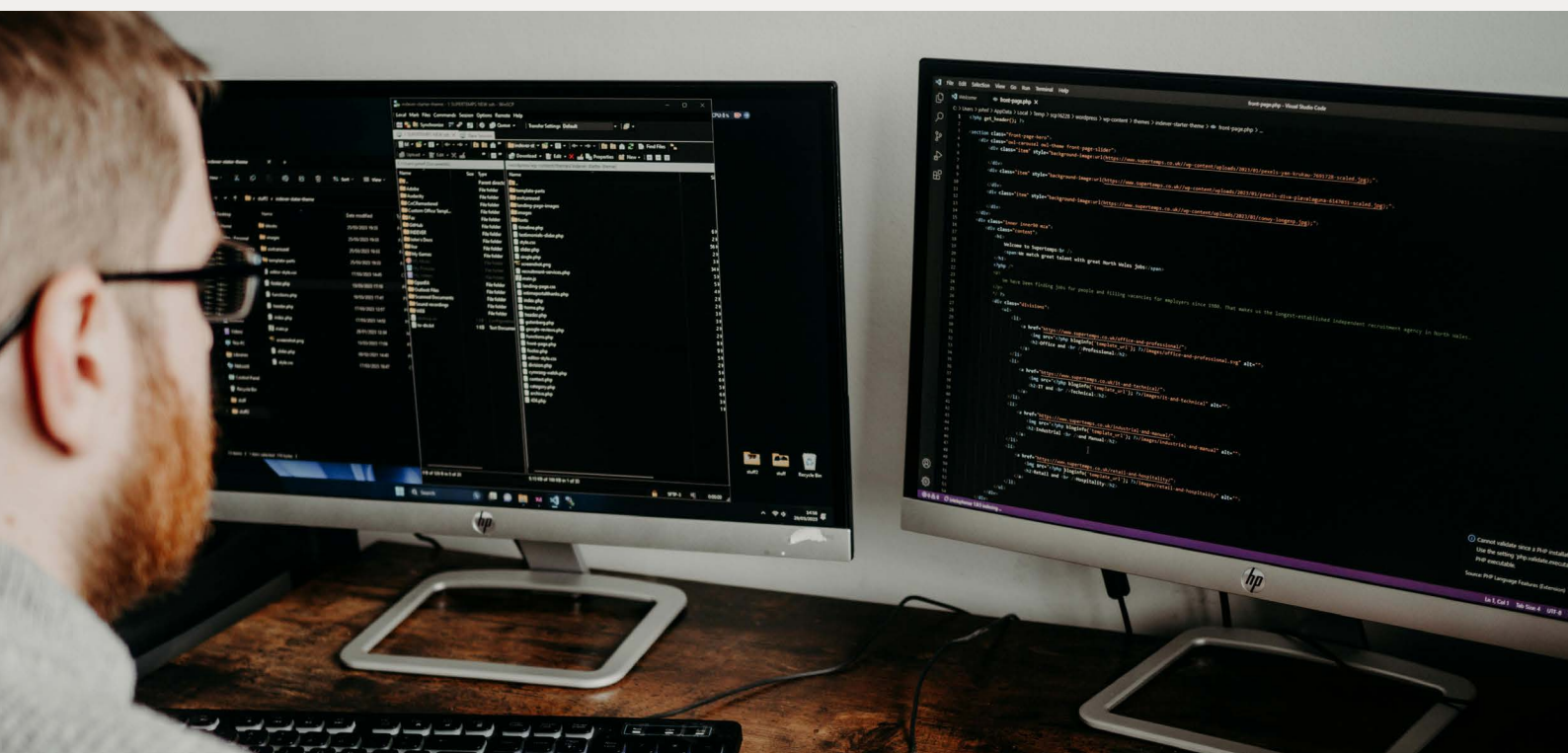
This initiative aims to ensure that online resources are inclusive and accessible to all, particularly people with disability.

So far this year, we have successfully audited 16 not-for-profit websites, identifying areas for improvement and providing actionable recommendations to enhance their digital accessibility. Afterwards, the organisations are provided with personalised roadmaps with recommendations.

This grant enables us to continue this critical work, promoting equal access to online information and opportunities for marginalised communities.

For this project, we are also in partnership with the Behaviour Change Collaboration, who provide pre and post audit surveys for the organisations to complete.

We look forward to continuing this important work and creating a more inclusive online environment for all.





## CFA Australia and Brayco Partner to Donate 100 Laptops to People with Disability

In an exciting new initiative, CFA Australia is partnering with Brayco to donate 100 laptops to individuals with disability, promoting digital inclusion and enhancing their daily lives.

Thanks to Brayco's generous funding, the laptops will come equipped with:

- Windows 11 operating system, featuring the latest accessibility features
- Essential Microsoft applications like Word, PowerPoint, and Excel, supporting productivity and independence

Dr. Scott Hollier, CEO of CFA Australia, emphasises the significance of this donation: "This generous support will make a real and profound difference in the lives of people with disability, enabling them to harness the power of accessibility technologies and gain greater independence."

Further details regarding the distribution of the laptops will be announced in due course.

# 5

ARTICLE



## ARTICLE

# CFA Australia Supports Western Australian Museum's Accessibility Efforts

CFA Australia has worked with the Western Australian Boola Bardip Museum on a series of projects aimed at enhancing the museum's digital accessibility.

Our team of experts has:

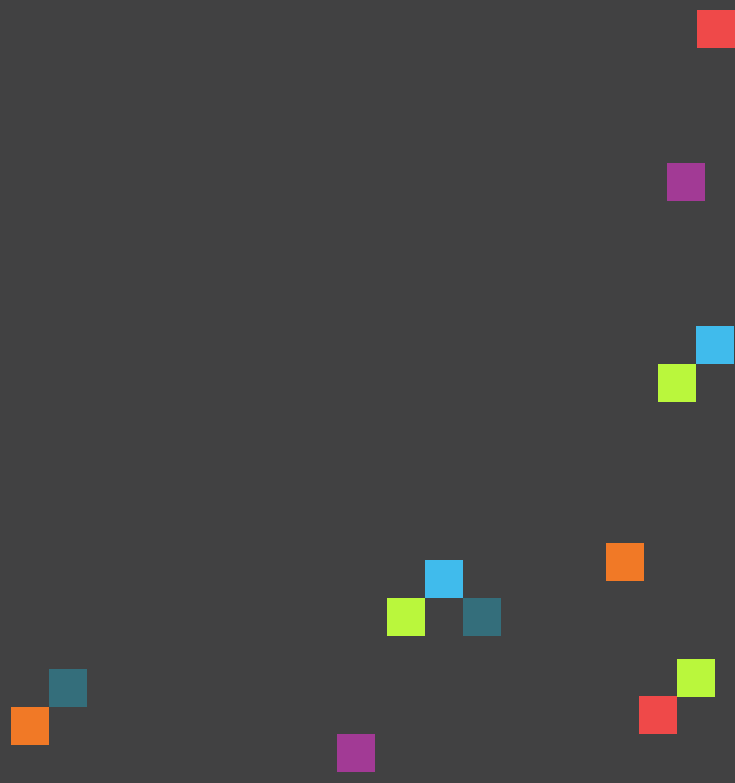
- Conducted an accessibility audit of their social media platforms
- Developed an accessibility report for the "To the Moon" exhibit, providing actionable recommendations for improvement
- Created an accessibility Visual Story for the museum's website for the 'To the Moon' exhibit.

Next, we will facilitate a workshop with the museum's marketing team on accessible social media practices.

The session will empower the team to create inclusive content that reaches a broader audience, including people with disability.

CFA Australia is committed to supporting organisations in their efforts to become more accessible and inclusive.

We look forward to continuing our work with the Western Australian Museum to make digital experiences more accessible for all.







# The Next Step in Digital Accessibility: WCAG 2.2 Explained

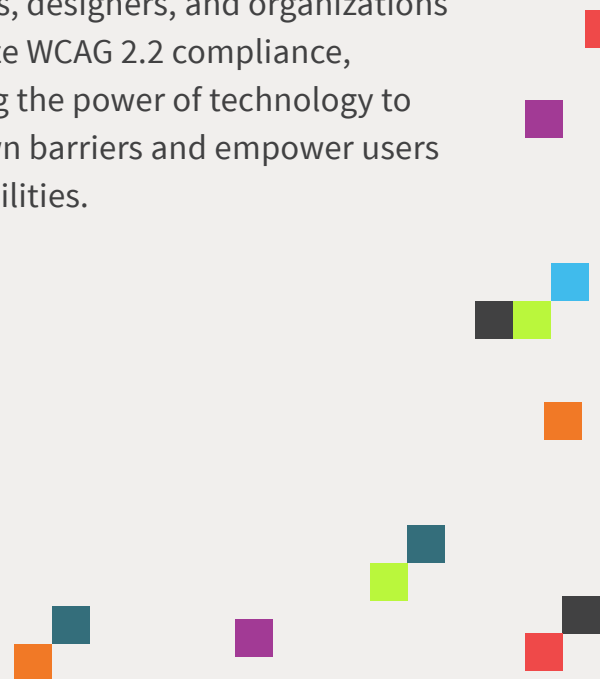
In October 2023, the World Wide Web Consortium (W3C) released the latest update to the Web Content Accessibility Guidelines (WCAG 2.2). This new version builds upon the previous guidelines, introducing nine additional success criteria to improve web accessibility.

WCAG 2.2 focuses on enhancing the digital experience for users with disabilities, addressing emerging technologies, and closing gaps in existing guidelines. Key updates include:

- Improved focus visibility and accessibility
- Enhanced authentication and authorization processes
- Better handling of non-text content and images
- Increased mobile device usability

By adopting WCAG 2.2, organizations can ensure their digital content is more inclusive, user-friendly, and compliant with global accessibility standards. This update marks a significant step forward in creating a more accessible and equitable digital landscape.

As we move forward, it's essential for developers, designers, and organizations to prioritize WCAG 2.2 compliance, harnessing the power of technology to break down barriers and empower users with disabilities.



## ARTICLE

# City of Belmont Honours CFA Australia at Mayoral Dinner with 2023 Opportunity Award

The City of Belmont hosted a Mayoral Dinner at the Glasshouse in Cloverdale on October 7, where the community gathered to acknowledge outstanding contributions and bid farewell to Mayor Phil Marks, who is set to retire after 12 years of dedicated service. The evening's proceedings included the presentation of the 2023 Opportunity Award to CFA Australia.

CFA Australia was recognised for our efforts in providing community members with access to vital resources and information related to accessibility. In collaboration with the City of Belmont, we have conducted complimentary workshops aimed at empowering local businesses and municipal staff with the knowledge and skills necessary to enhance digital accessibility.

Laetitia Thompson, Senior Digital Content Editor, accepted the award on behalf of CFA Australia and expressed our sincere appreciation for the recognition.

She highlighted the inspirational leadership of CEO Dr. Scott Hollier, whose passion for digital accessibility has galvanized the team's commitment to this critical cause.

The distinguished awardees also included the Belmont Police and Tomra Container Service. The annual Mayoral dinner served as a poignant occasion to reflect on the remarkable achievements of community members and pay tribute to Mayor Phil Marks' exemplary leadership, which has been instrumental in shaping the city over the past decade.

## CFA Australia Highlights Digital Accessibility at Bunbury Business Accessibility Day

The Department of Communities WA, in association with CFA Australia and Advocacy WA, hosted a successful Business Accessibility Day at the Mantra Bunbury Lighthouse on Thursday. The event, held from 9:30 am to 4 pm in the Koombana Room, attracted numerous local businesses eager to improve their accessibility for people with disability.

The morning session featured a presentation by Dr. Scott Hollier from CFA Australia, running from 9:30 am to 12:30 pm. Titled “Beyond Compliance: Implementing Digital Accessibility in Workplace Environments,” Dr. Hollier’s talk delved into the nuances of digital accessibility. He covered key topics such as the meaning of digital accessibility for businesses, effective communication strategies for individuals with cognitive and intellectual disability, and the legal obligations businesses must meet to comply with accessibility policies.

Following a complimentary lunch, the afternoon session was led by Sara Gunning from Advocacy WA.

Her presentation, “Beyond Accessibility: Improving Facilities and Services for All,” focused on enhancing physical accessibility and customer service for people with disability. Gunning provided practical tips on improving customer service skills, making premises more accessible for a range of disability, and creating achievable accessibility plans for businesses.

Launched by the Honourable Donald (Don) Punch MLA, the Bunbury Business Accessibility Day was a resounding success for Southwest businesses.



## ARTICLE

# Accessible Consumer Developments of the Past Year

The past year has seen notable progress in digital accessibility, with various improvements enabling people with disability to interact with technology more easily.

Mobile interfaces have become more accessible, with Apple introducing “Assistive Access” to simplify interfaces for cognitive accessibility. Android has also made vital improvements for people who are deaf or hard of hearing through enhanced alert sounds and audio descriptions.

Web interfaces have undergone major improvements across various browsers. Firefox has seen distinct improvements for screen reader users, while Microsoft Edge has introduced live caption audio transcriptions. Google Chrome has rolled out its “Reading Mode” feature, enabling a more accessible browsing experience.

Microsoft’s 22H2 update for Windows 11 has introduced several new accessibility features,

including live captioning of any audio source and improved voice control for people with physical disability.

In the realm of applications and tools, Zoom has implemented a “Sign Language Interpretation View” feature, allowing meetings to host up to 20 sign language interpreters. Adobe’s AI automated PDF Accessibility Tags have also been introduced, enabling proper reading sequences for assistive technologies.

Innovative devices have emerged, such as the Google-certified SmartVision smartphone, designed specifically for people who are blind or have low vision.

The entertainment sphere has also seen significant advancements,

with Netflix providing viewers the option to customise subtitle styles and sizes, benefiting people who are deaf, hard of hearing, or have low vision.

Gaming has become more accessible, with new titles being released and older games undergoing accessibility reworks. The “Dead Space” remake, for example, now features subtitles, colourblind mode, and aim assistance.

As part of our commitment to promoting and supporting digital accessibility, we will continue to update our “News” page with the latest accessible content and developments.





## CFA Australia Supports Global Web Standards as W3C Member

CFA Australia is proud to be a member of the World Wide Web Consortium (W3C), the international community that develops and maintains web standards to ensure the long-term growth and stability of the web. As a W3C member, CFA Australia is committed to advancing web accessibility and promoting the development of web standards that benefit all users.

# 6

## REPORT





# Treasurer's Report

It is with great pleasure that I present the 2024 Treasurer's Report.

Centre for Accessibility Australia has had a successful 2024 financial year. Highlights include the Access Awards held on a hot Summer's night at Anzac House, the expansion of the Helpdesk attempting to alleviate accessibility hardship, the beginning of roadshows being held around regional centres around the state and direct contributions to global accessibility guidance through W3C. There has also been continued growth of staff members in the organisation, with 3/4 now having lived experience with disability.

I would like to acknowledge all those associated with the organisation, the leadership of Scott, the hard work of all staff members and the excellent guidance provided by the board.

The report shows an increase in activity in all levels of the organisation. This is due to the growth of the organisation during the financial year. The turnover of the organisation has increased by 20%, overall income is \$1,142,522.

Expenses have increased to \$1,043,513.

This is due to the growth of the organisation. There has been increased focus on brand awareness and fully utilising the current staff members skills. This has seen an increase in advertising costs, but a drop in relying on outside sources for consulting, marketing and contracting work. CFA Australia has also purchased new office equipment which has been used by staff members and donated to the community.

Travel has also picked up as the organisation started doing more community roadshows during the year. Wages have also increased due to the focus on hiring new staff.

Overall profit has increased by 56% to \$99,009.

The balance sheet shows a growth in assets such as cash, computer and office equipment. Tax liabilities have also increased due to the growth of the organisation.

The balance sheet is strong with net assets of \$433,113.



The organisation is sitting on a stable financial position. The organisation is able to meet its obligations.

For the next financial year I expect CFA Australia to continue to grow at a slower pace with an increase in income and expenditure.

Overall, I am happy with the performance of the organisation and am very proud of what was accomplished during the financial year.

**Stanley Lai**  
**Treasurer**

# Financial Report

## Statement by directors of the board

In the opinion of the board the financial report:

1. Centre for Accessibility Australia Ltd (Company) is not a reporting entity because there are no users dependent on general purpose financial statements.

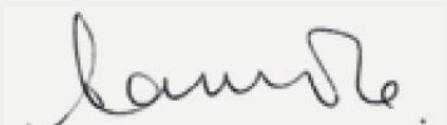
Accordingly, as described in note 1 to the financial statements, the attached special purpose financial statements have been prepared for the purposes of complying with the reporting requirements of the Company's constitution and the Australian Charities and Not-for-Profit Commissions Act 2012

2. The attached financial statements and notes thereto have been prepared in accordance with the accounting policies prescribed in note 1 to the financial statements and to comply with the Australian Charities and Not-for-Profit Commissions Act 2012, the Australian Charities and Not-for-Profit Commissions Regulations 2013 and other mandatory professional reporting requirements;

3. At the date of this statement, there are reasonable grounds to believe that the company will be able to pay its debts as and when they fall due and

4. The attached financial statements and notes thereto give a true and fair view of the Company's financial position as at 30 June 2024 and its performance for the financial year ended on that date.

Signed in accordance with a resolution of the directors made pursuant to section 60.15(2) of the Australian Charities and Not-for-Profit Commissions Regulation 2013



**Sandra M Re**  
**Chairperson**

October 07 2024

**Date**

**Centre for Accessibility Australia Ltd**  
**Statement of Profit and Loss**  
**For the year ended 30 June 2024**

	2024	2023
<b>Trading Income</b>		
Donations	1,330	-
Grants	701,706	662,239
Interest Income	8,423	-
Sales	410,403	263,799
Wage Subsidy	20,660	16,000
<b>Total Trading Income</b>	<b>1,142,522</b>	<b>942,038</b>
<b>Gross Profit</b>	<b>1,142,522</b>	<b>942,038</b>
<b>Operating Expenses</b>		
Advertising	8,247	375
Annual Leave	6,530	14,042
Bank Fees	89	15
Bank Revaluations	161	-
Conference	6,519	1,570
Consulting & Accounting	270,918	362,154
Depreciation	12,057	26,448
Donations	2,000	-
Entertainment	75	-
Freight & Courier	1,243	3,079
General Expenses	8,775	2,693
Insurance	5,948	5,049
Interest Expense	2,073	-
Legal expenses	500	-
Light, Power, Heating	1,019	-
Motor Vehicle Expenses	931	-
Office Expenses	45,145	6,676
PayPal fees	163	-
Printing & Stationery	860	1,750
Rent	31,107	20,599
Repairs and Maintenance	-	67
Software	455	49
Staff Training Expense	2,400	-
Stripe Fees	613	727
Subscriptions	7,924	7,545
Superannuation	50,861	32,552
Telephone & Internet	5,735	1,060
Travel - International	(471)	0
Travel - National	21,928	16,923
Wages and Salaries	549,708	375,209
<b>Total Operating Expenses</b>	<b>1,043,513</b>	<b>878,581</b>
<b>Net Profit</b>	<b>99,009</b>	<b>63,457</b>

**Centre for Accessibility Australia Ltd**  
**Statement of Financial Position**  
**As at 30 June 2024**

	2024	2023
<b>Assets</b>		
<b>Bank</b>		
Cash at Bank	615,417	489,248
PayPal	4,846	-
Stripe AUD	4	554
<b>Total Bank</b>	<b>620,267</b>	<b>489,802</b>
<b>Current Assets</b>		
Accounts Receivable	35,530	8,065
Prepaid Expenses	1,900	-
<b>Total Current Assets</b>	<b>37,430</b>	<b>8,065</b>
<b>Non-Current Assets</b>		
Computer Equipment	35,402	26,889
Accumulated Dep - Computer Equipment	(35,402)	(26,889)
Office Equipment	29,060	21,938
Accumulated Dep - Office Equipment	(5,254)	(1,710)
<b>Total Non-Current Assets</b>	<b>23,805</b>	<b>20,228</b>
<b>Total Assets</b>	<b>681,503</b>	<b>518,095</b>
<b>Liabilities</b>		
<b>Current Liabilities</b>		
Accounts Payable	1,610	24,475
GST	22,778	17,261
PAYG Withholdings Payable	16,706	13,014
Provision for Annual Leave	29,183	22,652
Superannuation Payable	12,540	8,705
Wages Payable - Payroll	20,403	15,236
Unspent Grant	145,170	82,647
<b>Total Current Liabilities</b>	<b>248,390</b>	<b>183,991</b>
<b>Total Liabilities</b>	<b>248,390</b>	<b>183,991</b>
<b>Net Assets</b>	<b>433,113</b>	<b>334,104</b>
<b>Equity</b>		
Current Year Earnings	99,009	63,457
Retained Earnings	334,104	270,647
<b>Total Equity</b>	<b>433,113</b>	<b>334,104</b>

**Centre for Accessibility Australia Ltd**  
**Statement of Cash Flows**  
**For the year ended 30 June 2024**

	2024	2023
<b>Operating Activities</b>		
Receipts from customers	1,175,580	827,471
Payments to suppliers and employees	(1,029,480)	(582,814)
<b>Net Cash Flows from Operating Activities</b>	<b>146,100</b>	<b>244,657</b>
<b>Investing Activities</b>		
Payment for property, plant and equipment	(15,635)	(46,675)
<b>Net Cash Flows from Investing Activities</b>	<b>(15,635)</b>	<b>(46,675)</b>
<b>Net Cash Flows</b>	<b>130,465</b>	<b>197,982</b>
<b>Cash and Cash Equivalents</b>		
Cash and cash equivalents at beginning of period	489,802	291,820
Cash and cash equivalents at end of period	620,267	489,802
<b>Net change in cash for period</b>	<b>130,465</b>	<b>197,982</b>

**Centre for Accessibility Australia Ltd**  
**Statement of Change in Equity**  
**For the year ended 30 June 2024**

	2024	2023
<b>Equity</b>		
Opening Balance	334,104	270,647
Current Year Earnings	99,009	63,457
<b>Total Equity</b>	<b>433,113</b>	<b>334,104</b>

## Notes to financial statements

### For the year ended 30 June 2024

#### Note 1: Statement of significant accounting policies

The Directors have prepared the financial report on the basis that the Centre for Accessibility Australia Ltd (Company) is not a reporting entity as there are unlikely to exist users who are unable to command the preparation of reports tailored so as to satisfy specifically all of their information needs. Accordingly, this Special Purpose Financial Report has been prepared for the purposes of complying with the reporting requirements of the Company's constitution and the Australian Charities and Not-for-Profit Commissions Act 2012.

The financial report has been prepared on an accruals basis and is based on historical costs and does not take into account changing money values or, except where specifically stated, current valuations of non-current assets.

AASB 101 - Presentation of Financial Statements

AASB 107 - Statement of Cash Flows

AASB 108 - Accounting Policies, Changes in Accounting Estimates and Errors

AASB 1048 - Interpretation of Standards

AASB 1054 - Australian Additional Disclosures

The accounting policy adopted below relating to income and employee entitlements are not entirely consistent with the Australian Accounting Standards (AAS). Hence, the financial statements overall do not comply with the recognition and measurement requirements of some of the AAS. The organisation is yet to assess the AAS, which the financial statements do not comply.

The financial report has been prepared on an accruals basis and is based on historic costs and does not take into account changing money values.

The following material accounting policies, which are consistent with the previous period unless otherwise stated, have been adopted in the preparation of this financial report.

**a) Revenue Recognition**

All revenue is stated net of the amount of goods and services (GST)

Audit and Consulting Fees

Revenue from services delivered are recognised as income once the services had been delivered.

Income received for services not delivered at year-end are recorded as income received in advance on the statement of financial position.

**b) Income Tax**

The Company is a non-profit organisation and thus exempted from income tax liability by virtue of 23(3) of the Income Tax Assessment Act.

**c) Goods and Services Tax (GST)**

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office. In these circumstances the GST is recognised as part of the cost of acquisition of the asset or as part of the expense.



**d) Cash and Cash Equivalents**

Cash & Cash equivalents in the statement of financial position comprise cash at bank and in hand and short term deposits with an original maturity of three months or less where the investments is convertible to know amounts of cash and is subject to insignificant risk of changes in value.

**e) Property, Plant and Equipment**

Plant and equipment is stated at historical cost less accumulated depreciation and impairment. Historical cost includes expenditure that is directly attributable to the acquisition of the items.

Depreciation is calculated on either a diminishing value or straight-line basis to write off the net cost of each item of property, plant and equipment over their expected useful lives as follows:

Office equipment 10% - 100%

Computer Equipment - 100%

The residual values, useful lives and depreciation methods are reviewed, and adjusted if appropriate, at each reporting date.

An item of property, plant and equipment is derecognised upon disposal or when there is no future economic benefit to the incorporated association. Gains and losses between the carrying amount and the disposal proceeds are taken to profit or loss.

## Notes to financial statements For the year ended 30 June 2024

### Note 2: Reconciliation of Net Cash Provided By/ Used in Operating Activities to Net Profit

	<b>2024</b>	<b>2023</b>
Operating Profit/(Loss)	99,009	63,457
Adjustments for:		
Depreciation	12,057	26,448
(Increase) / Decrease in Trade & Other receivables	(27,465)	(6,015)
(Increase) / Decrease in Prepaid Expenses	(1,900)	-
Increase / (Decrease) in Unspent Grants	62,523	82,647
Increase / (Decrease) in Trade and Other payables	(4,654)	64,078
Increase / (Decrease) in Annual Leave Provision	6,530	14,042
Cash used/provided by operating activities	146,100	244,657

### Note 3: Members Guarantee

The Company is a registered as a company limited by guarantee. If the Company is wound up, the constitution states that each member is required to contribute a maximum of \$1 each towards meeting any outstanding obligations on the Company.



MANAGING DIRECTOR: Leanne Oliver  
DIRECTOR: Christopher Tan

4/896 Albany Highway, East Victoria Park 6101  
PO Box 386, Victoria Park 6979  
0460 040 900  
admin@auditpa.com.au

### Auditor's Independence Declaration

#### To the Board of Centre for Accessibility Australia Ltd

In accordance with the requirements of section 60-40 of the Australian Charities and Not for Profit Commission Act 2012, as lead auditor for the audit of Centre for Accessibility Australia Ltd for the year ended 30 June 2024, I declare that, to the best of my knowledge and belief, there have been:

- a) No contraventions of the auditor independence requirements of the Australian Charities and Not for Profit Commission Act 2012 in relation to the audit; and
- b) No contraventions of any applicable code of professional conduct in relation to the audit.

A handwritten signature in black ink, appearing to be 'L Oliver', enclosed in a white rectangular box.

LEANNE OLIVER CPA RCA  
DIRECTOR  
RCA 463021

AUDIT PARTNERS AUSTRALIA  
EAST VICTORIA PARK

Dated at Perth, Western Australia this 8<sup>th</sup> October 2024



MANAGING DIRECTOR: Leanne Oliver  
DIRECTOR: Christopher Tan

4/896 Albany Highway, East Victoria Park 6101  
PO Box 386, Victoria Park 6979  
0460 040 900  
admin@auditpa.com.au

## INDEPENDENT AUDITOR'S REPORT

### TO THE MEMBERS OF CENTRE FOR ACCESSIBILITY AUSTRALIA LTD

#### *Report on the Audit of the Financial Report*

##### **Opinion**

We have audited the accompanying financial report, being a special purpose financial report, of Centre for Accessibility Australia Ltd (the Company), which comprises the balance sheet as at 30 June 2024, the profit and loss statement, the statement of cash flow, statement of change in equity, a summary of significant accounting policies, other explanatory notes and the statement by members of the board.

In our opinion, the accompanying financial report of Centre for Accessibility Australia Ltd is in accordance with the Division 60 of the *Australian Charities and Not-for-profits Commission Act 2012*, including:

- (a) giving a true and fair view of the Company's financial position as at 30 June 2024 and of its financial performance for the year ended; and
- (b) complying with Australian Accounting Standards to the extent described in Note 1, and Division 60 of the *Australian Charities and Not-for-profits Commission Regulation 2013*.

##### **Basis for Opinion**

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of our report. We are independent of the Company in accordance with the auditor independence requirements of the *Australian Charities and Not-for-profits Commission Act 2012* and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe the audit evidence we have obtained is sufficient and appropriate to provide a basis for our qualified opinion.

##### **Emphasis of Matter - Basis of Accounting**

We draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report has been prepared for the purpose of fulfilling the Company's financial reporting responsibilities under the Company's constitution and the Australian Charities and Not-for-profits Commission Act 2012. As a result, the financial report may not be suitable for another purpose. Our opinion is not modified in respect of this matter.

***Responsibilities of the Board for the Financial Report***

The board is responsible for the preparation of the financial report that gives a true and fair view and has determined that the basis of preparation described in Note 1 to the financial report is appropriate to meet the requirements of the *Company's constitution*, the *Australian Charities and Not-for-profits Commission Act 2012* and the needs of the members. The board's responsibility also includes such internal control as the board determines is necessary to enable the preparation of a financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the board is responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting unless the board either intend to liquidate the Company or to cease operations, or have no realistic alternative but to do so.

***Auditor's Responsibilities for the Audit of the Financial Report***

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial report.

A further description of our responsibilities for the audit of the financial report is located at the Auditing and Assurance Standards Board website at: <http://www.auasb.gov.au/Home.aspx>. This description forms part of our auditor's report.



LEANNE K OLIVER CPA RCA  
Director

AUDIT PARTNERS AUSTRALIA  
EAST VICTORIA PARK WA

Dated at Perth, Western Australia this 8<sup>th</sup> day of October 2024



**The Centre for Accessibility Australia is an  
award-winning not-for-profit that promotes  
accessibility throughout Australia. We believe  
accessibility is about more than compliance;  
it's about people.**

**[accessibility.org.au](https://accessibility.org.au)**